Report of the Trustees and Unaudited Financial Statements for the Year Ended 31 March 2014 <u>for</u> Carers of East Lothian

> J S Accounting Services Limited Bruntsfield House 6 Bruntsfield Terrace EDINBURGH EH10 4EX

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<u>Report of the Trustees</u> for the Year Ended 31 March 2014

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2014. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' issued in March 2005.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number SC366908 (Scotland)

Registered Charity number SC027000

Registered office

94 High Street Musselburgh East Lothian EH21 7EA

Trustees

G F Brown Mrs T Denton E A Dunton Ms L P Edmunds J Goddard H Lynch Mrs M T Mckay Mrs S L Van Den Broek Mrs G Wilson

Company Secretary A H Tweedy

Independent examiner

Alison Miller Chartered Accountant J S Accounting Services Limited Bruntsfield House 6 Bruntsfield Terrace EDINBURGH EH10 4EX

Bankers

Royal Bank of Scotland plc 36 High Street Tranent East Lothian EH33 1HQ

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

- appointed 7.5.13

<u>Report of the Trustees</u> for the Year Ended 31 March 2014

STRUCTURE, GOVERNANCE AND MANAGEMENT

Recruitment and appointment of new trustees

Trustees are appointed from the members at the AGM. The maximum number of trustees is 15. No more than 4 trustees can be co-opted. At each AGM one third of the trustees and any co-opted during the year, retire from office and are eligible for re-election.

Trustees are recruited through a formal application process and interview with other trustees. Final appointment is made at a trustee meeting or the AGM.

The work of the organisation is guided by a 3 year Strategic Plan. The Trustees adopt an annual budget and workplan at the beginning of the financial year and meet monthly to monitor and evaluate progress against objectives. Operational matters are delegated to the Centre Manager for implementation.

Related parties

CoEL is affiliated to the Princess Royal Trust for Carers (PRTC) and a network agreement regulates mutual responsibilities. CoEL has a Core Service Level Agreement with East Lothian Council and NHS Lothian which sets our funding arrangements, the level of services and carer representation required and other mutual obligations between the partner agencies.

Risk management

The trustees are aware of the major risks, financial and otherwise, to the proper functioning of the charity and consider that appropriate safeguards are in place to mitigate those risks. Carers of East Lothian is working towards the adoption of a quality assurance programme (PQASSO - Practical Quality Assurance System for Smaller Organisations), developed by the Charities Evaluation Services and the PRTC. The trustees are committed to the ongoing monitoring of risk.

OBJECTIVES AND ACTIVITIES

Objectives and aims

Carers of East Lothian's mission statement is to "support all adults in a caring situation in East Lothian to get information and services to help their individual caring role, enhance their own wellbeing and strengthen their collective voice to improve services".

Significant activities

CoEL provides a range of support services for Carers in East Lothian:

• <u>1 to 1 Support for carers</u>

Much of our work involves Carer Support Workers working directly with carers to provide them with support. This includes providing information on all aspects of caring and advice on social care systems, help with applying for Powers of Attorney, a confidential 'listening ear' which understands the pressures of being in a caring role, etc.

We are unique in Scotland in having a Carer Support Worker who is based alongside the Community Mental Health Team to try to ensure that carers of people with mental health problems are well supported. We also have close working relationships with some local GP practices and we are keen to expand this area of work.

• <u>Help with claiming Welfare Benefits, accessing Grants and help with Fuel Poverty</u> Assistance with financial issues and help with Welfare Benefits are critical to enabling carers to be able to care. All Carer Support Workers support carers with these issues and we have two projects which focus mainly on this area of work.

<u>Report of the Trustees</u> for the Year Ended 31 March 2014

OBJECTIVES AND ACTIVITIES Significant activities - continued

- <u>Respite and breaks from caring</u> Our Short Breaks Service supports carers to overcome the barriers to them being able to access breaks from caring.
- <u>Training and Support Groups</u> CoEL provides training and information sessions for carers and organises Carer Support groups across the county to provide carers with the opportunity for peer support.
- <u>Strengthening carers collective voice</u> This forms a significant and ongoing part of our work and we try to work closely with both ELC and the NHS in East Lothian via the CHCP to ensure that carers needs and concerns influenced policy development.

Outcomes Achieved

2013-14 has been another busy year for CoEL. While the numbers of new carers contacting us for support was down in 2013-14 compared to the two previous years, the trend remains that increasing numbers of new carers are seeking support. This is welcome and probably reflects a combination of a growing awareness of both the value of CoEL's services and support and of carer issues more generally. The increasing numbers of carers actively supported by CoEL over the years places the organisation under increasing pressure especially as we had to reduce staffing.

The main issues that carers are concerned are varied but also remain broadly consistent year to year. As with previous years, the most common reason carers contact us is about finance or benefits issues. However, this still only accounts for a third of referrals into our service and it remains the case that in the end CoEL will support people with a wide range of issues beyond their initial presenting concerns.

As with previous years, the new carers seeking support from our service come from across the county which is encouraging and indicates that we are effective in spreading our support across the county despite being based in Musselburgh.

In 2013-14 we surveyed carers we were supporting to gain feedback on our services and to measure the outcomes of the support CoEL provides. Carers were asked how they rated CoEL's services against a number of criteria. The results were very positive with 99% of carers rating CoEL and good or very good overall. Typical comments included:

- I can only say that the service we received was really good
- I feel very well supported and have been impressed with the service

Future Plans

Our key organisational priorities for the coming year remain:

- 1. Maintain and Consolidate Support for Carers
- 2. Review Strategic Plan.
- 3. Implement Organisational Review.

<u>Report of the Trustees</u> for the Year Ended 31 March 2014

FINANCIAL REVIEW

Commentary

Both income and expenditure were lower in 2013-14 than the previous year as restrictions on funding started to bite. In 2012-13 CoEL operated at a deficit of £44,440 and a number of steps were taken to address this over the course of this year. As a result of these, the level of deficit has reduced significantly to £14,891 in 2013-14 and we anticipate modest surplus in 2014-15. While this action has been necessary, it has resulted in reductions in staffing and services which, given continued increases in demands, is unsustainable in the medium term and we hope to be able to work with funders to address this.

Two other concerns we have regarding funding are firstly all our projects funded through restricted income are operating at a deficit as funding has failed to cover a reasonable proportion of overheads and central costs. Again, this is unsustainable in the medium term and something that we are actively pursuing with our funders. Secondly, more than two thirds of our funding is awarded on a year by year basis. While we are grateful for this funding and it has often been re-awarded over a number of years, the uncertainty caused by this arrangement is increases costs and undermines effective service delivery.

Principal Sources of funding

Our principal funding come from East Lothian Council and NHS Lothian via a number of different funding streams. Further details are in the accounts.

Reserves

CoEL's policy is to hold reserves to a level representing at least 3 months operating costs in order to guarantee the continuation of its services to carers in the event of any temporary shortfall in funding and to meet unexpected costs.

Due to two successive years of deficits our reserves are now significantly reduced and on 31st March 2014 they were £55,448. This represents just over 1.6 months operating costs. Of these, £42,212 (76%) were unrestricted funds. The Board is committed to taking steps to ensure total reserves are increased while balancing this with the need to protect services for carers. The modest surplus we anticipate for 2014-15 is confirmation that we are moving in this direction.

ON BEHALF OF THE BOARD:

Mrs M T Mckay - Trustee

9 September 2014

Independent Examiner's Report to the Trustees of Carers of East Lothian

I report on the accounts for the year ended 31 March 2014 set out on pages six to twelve.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts in accordance with the terms of the Charities and Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006. The charity's trustees consider that the audit requirement of Regulation 10(1)(a) to (c) of the Accounts Regulations does not apply. It is my responsibility to examine the accounts as required under Section 44(1)(c) of the Act and to state whether particular matters have come to my attention.

Basis of the independent examiner's report

My examination was carried out in accordance with Regulation 11 of the Charities Accounts (Scotland) Regulations 2006. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that, in any material respect, the requirements
 - to keep accounting records in accordance with Section 44(1)(a) of the 2005 Act and Regulation 4 of the 2006 Accounts Regulations; and
 - to prepare accounts which accord with the accounting records and to comply with Regulation 8 of the 2006 Accounts Regulations

have not been met; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Alison Miller Chartered Accountant J S Accounting Services Limited Bruntsfield House 6 Bruntsfield Terrace EDINBURGH EH10 4EX

9 September 2014

<u>Statement of Financial Activities</u> for the Year Ended 31 March 2014

	Notes	Unrestricted funds £	Restricted funds £	31.3.14 Total funds £	31.3.13 Total funds £
INCOMING RESOURCES Incoming resources from generated funds					
Voluntary income	2	110,020	277,493	387,513	432,861
Investment income	3	29	-	29	72
Other incoming resources		3,000		3,000	3,000
Total incoming resources		113,049	277,493	390,542	435,933
RESOURCES EXPENDED Charitable activities					
Provision of carers support		77,742	323,505	401,247	476,511
Governance costs		2,133	2,053	4,186	3,862
Total resources expended		79,875	325,558	405,433	480,373
NET INCOMING/(OUTGOING) RESOURCES BEFORE TRANSFERS		33,174	(48,065)	(14,891)	(44,440)
Gross transfers between funds	8	(35,004)	35,004		
Net incoming/(outgoing) resources		(1,830)	(13,061)	(14,891)	(44,440)
RECONCILIATION OF FUNDS					
Total funds brought forward		44,038	26,301	70,339	114,779
TOTAL FUNDS CARRIED FORWARD		42,208	13,240	55,448	70,339
		,	- 7 -		

Balance Sheet At 31 March 2014

	Notes	Unrestricted funds £	Restricted funds £	31.3.14 Total funds £	31.3.13 Total funds £
CURRENT ASSETS Debtors Cash at bank	6	4,333 43,612	14,500 3,130	18,833 46,742	4,333 78,858
		47,945	17,630	65,575	83,191
CREDITORS Amounts falling due within one year	7	(5,733)	(4,394)	(10,127)	(12,852)
NET CURRENT ASSETS		42,212	13,236	55,448	70,339
TOTAL ASSETS LESS CURRENT LIABILITIES		42,212	13,236	55,448	70,339
NET ASSETS		42,212	13,236	55,448	70,339
FUNDS Unrestricted funds Restricted funds	8			42,212 13,236	44,038 26,301
TOTAL FUNDS				55,448	70,339

Balance Sheet - continued At 31 March 2014

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2014.

The members have not required the charitable company to obtain an audit of its financial statements for the year ended 31 March 2014 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the Financial Reporting Standard for Smaller Entities (effective April 2008).

The financial statements were approved by the Board of Trustees on 9 September 2014 and were signed on its behalf by:

Mrs M T Mckay -Trustee

Notes to the Financial Statements for the Year Ended 31 March 2014

1. ACCOUNTING POLICIES

Accounting convention

The financial statements have been prepared under the historical cost convention, and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008), the Companies Act 2006 and the requirements of the Statement of Recommended Practice, Accounting and Reporting by Charities.

Incoming resources

Voluntary income including donations and grants that provide core funding or are of a general nature is recognised where there is entitlement, certainty of receipt and the amount can be measured with sufficient reliability.

Investment income is recognised on a receivable basis.

Resources expended

Liabilities are recognised as soon as there is a legal or contractual obligation committing the charity to the expenditure. All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category.

Charitable expenditure

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs

Governance costs include costs of the preparation and examination of the statutory accounts, the costs of trustee meetings and the costs of any legal advice to trustees on governance or constitutional matters.

Support costs

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, for example, allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by their usage.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted income funds are general funds that are available for use at the trustees' discretion in furtherance of the objective of the charity.

Restricted funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area of purpose.

<u>Notes to the Financial Statements - continued</u> for the Year Ended 31 March 2014

2. VOLUNTARY INCOME

	31.3.14	31.3.13
	£	£
Donations	2,471	1,595
Grants	383,425	429,567
Grants for carers	1,617	1,699
	387,513	432,861
Grants received, included in the above, are as follows:		
Grants received, included in the above, are as follows.	31.3.14	31.3.13
	£	£
Scottish Government	~	20,250
Other Grants	-	8,724
East Lothian Council	197,443	277,356
NHS Lothian	142,919	75,173
Robertson Trust	14,500	14,500
Energy People Trust	28,563	28,564
Lloyds TSB Foundation	<u> </u>	5,000
	383,425	429,567
INVESTMENT INCOME		
	31.3.14	31.3.13
	£	£
Deposit account interest	29	72

4. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2014 nor for the year ended 31 March 2013.

Trustees' expenses

Expenses were re-imbursed to the trustees for costs incurred attending Trustee meetings amounting to $\pounds770$ (2013 - $\pounds1,447$).

5. STAFF COSTS

3.

	31.3.14 £	31.3.13 £
Wages and salaries	314,125	353,310
Social security costs	15,393	23,169
	329,518	376,479

The average monthly number of employees during the year was as follows:

31.3.14	31.3.13
14	

No employees received emoluments in excess of £60,000.

<u>Notes to the Financial Statements - continued</u> <u>for the Year Ended 31 March 2014</u>

6. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.14 £	31.3.13 £
Other debtors	18,833	4,333

7. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.14 £	31.3.13 £
Taxation and social security Other creditors	5,859 <u>4,268</u>	6,624 6,228
	10,127	12,852

8. MOVEMENT IN FUNDS

	At 1.4.13 £	Net movement in funds £	Transfers between funds £	At 31.3.14 £
Unrestricted funds				
Core funds	44,038	33,178	(35,004)	42,212
Restricted funds				
Change Fund Projects	8,326	(12,509)	4,183	-
Financial Inclusion Project	3,528	(15,795)	12,267	-
Warmer and Better Off Project	(684)	(8,608)	9,292	-
Hospital Link Carer Support	9,484	(1,884)	-	7,600
Mental Health Carer Support	6,845	(1,209)	-	5,636
General Carer Support	(1,198)	(8,064)	9,262	
	26,301	(48,069)	35,004	13,236
TOTAL FUNDS	70,339	<u>(14,891</u>)		55,448

Notes to the Financial Statements - continued for the Year Ended 31 March 2014

8. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
Core funds	113,049	(79,871)	33,178
Restricted funds			
Grants received for Carers	1,617	(1,617)	-
Change Fund Projects	83,897	(96,406)	(12,509)
Financial Inclusion Project	77,001	(92,796)	(15,795)
Warmer and Better Off Project	28,564	(37,172)	(8,608)
Hospital Link Carer Support	20,001	(21,885)	(1,884)
Mental Health Carer Support	29,913	(31,122)	(1,209)
General Carer Support	36,500	(44,564)	(8,064)
	277,493	(325,562)	(48,069)
TOTAL FUNDS	390,542	(405,433)	(14,891)

9. OTHER FINANCIAL COMMITMENTS

Members' liability

The charity if a private company limited by guarantee and consequently does not have share capital. Each of the members is liable to contribute an amount not exceeding $\pounds 1$ towards the assets of the charity in the event of liquidation.

10. ULTIMATE CONTROLLING PARTY

The charity is controlled by the trustees who are all directors of the company.

Detailed Statement of Financial Activities for the Year Ended 31 March 2014

	31.3.14 £	31.3.13 £
INCOMING RESOURCES		
Voluntary income Donations Grants Grants for carers	2,471 383,425 <u>1,617</u>	1,595 429,567 <u>1,699</u>
	387,513	432,861
Investment income Deposit account interest	29	72
Other incoming resources Rent of non-investment property	3,000	3,000
Total incoming resources	390,542	435,933
RESOURCES EXPENDED		
Charitable activities Wages Staff related expenses Property costs Carers group and training costs Grants to carers Admin and office costs Legal and professional	305,561 15,393 35,959 10,192 1,617 23,961 - 392,683	339,420 23,169 35,579 8,074 1,699 30,923 24,842 463,706
Governance costs Wages Annual Report Organisational costs	733 <u>3,453</u> 4,186	1,447 1,440 <u>975</u> 3,862
Support costs Management Wages Sundries	8,564	12,443 362
Total resources expended	<u>8,564</u> 405,433	<u>12,805</u> 480,373
Net expenditure	(14,891)	(44,440)

This page does not form part of the statutory financial statements